MATRIX	Service Bulletin Matrix Air Rower (AR09) handle bar design change	
Effective Date: 10-15-2012	Models Affected:	Bulletin Number
Prepared by: Benson Wu	Matrix Air Rower (AR09)	NB-1211003

SYMPTOM

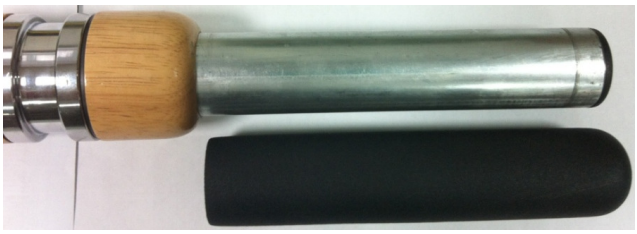
1. The Matrix Air Rower (AR09) wooden handle bar is damaged as shown in the photo below.

REASON

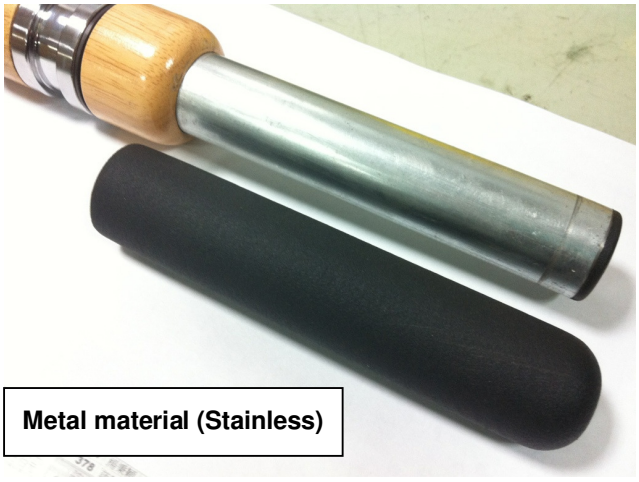
1. The wooden handle bar has a knot in the wood. This can cause a strength problem.

SOLUTION

1. For the safety reasons, JHT has changed to a different kind of material.
2. The material “Stainless” will be the final version.
3. Below pictures are wooden & Stainless material comparisons (these two items have same weight).



Wooden material (Oak)



Metal material (Stainless)

The solutions for the equipment in the field and warehouse

1	Affected models (JHT no.)	Matrix Air Rower (AR09)			
2	NA ECR no.	N/A	10	Old part number	0000090432
3	JHT ECO no.	N/A	11	Old price	USD 11.03
4	Implemented date	2012/11/15	12	New part number	TBD
5	Started s/n	Waiting for ECO	13	new price	TBD
6	field service suggestion	■ case by case □ club by club* □ rework all	14	S-BOM updated	Yes AR09-AG4(D) AR09-G06(B)
7	units in the warehouse	■ no action required □ replace all	15	S-Drawing update	AR09-AG4(D) AR09-G06(B)
8	parts in stock	■ running change □ immediate change*	16	photos attached	Yes
9	video available	N/A	17	SOP attached	N/A

	Bulletin type (Draft version or Final version)
■	Draft version due to the implement date and started S/N are not ready yet.
□	Final version, All completed